

WHD Eligibility Criteria

This Warm Home Discount group is for people on free school meals for children born on or before 1 April 2015

You don't need to have/receive any other benefits.

This Warm Home Discount group is for people on Pension Credit and not included in "Core Group"

You don't need to have/receive any other benefits.

This Warm Home Discount group is for people on Income Support

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) receive Severe Disablement Allowance (Income Support only)
- You (or your partner) receive Industrial Injuries Disablement Benefits

- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) get a Carers Allowance when caring for someone who resides at the same property
- You (or your partner) receive the War Disablement Pension

This Warm Home Discount group is for people on Income-based Jobseeker's Allowance

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) receive Industrial Injuries Disablement Benefits
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment

- You (or your partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004?
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) get a Carers Allowance when caring for someone who resides at the same property
- You (or your partner) receive the War Disablement Pension

This Warm Home Discount group is especially for people on Income Related Employment and Support Allowance (ESA)

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) get a Support or Work Related activity component
- You (or your partner) receive Industrial Injuries Disablement Benefits
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment

- You (or your partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) get a Carers Allowance when caring for someone who resides at the same property
- You (or your partner) receive the War Disablement Pension

This Warm Home Discount group is for people on Universal Credit, not in work or self-employed

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) receive Industrial Injuries Disablement Benefits
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit

- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) receive the War Disablement Pension
- You (or your partner) get a limited capability for work element (with or without a work related activity element) as part of your Universal Credit
- You (or your partner) get Housing element of Universal Credit or Housing Benefit
- You (or partner) get a Council Tax Benefit

This Warm Home Discount group is for people who get Child Tax Credits by virtue of an award, and based on an annual income not exceeding £18,723 (before tax)

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004

- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005

This Warm Home Discount group is for people who get Universal Credit on an income of between 0 and £1561 in at least one month during the period 01 April 2023 to 31 March 2024

- You (or your partner) receive a Disability Living Allowance
- You (or your partner) receive Personal Independence Payment
- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a pensioner premium (all rates)
- You (or your partner) get a disability premium (all rates)
- You (or your partner) receive Industrial Injuries Disablement Benefits
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) receive the War Disablement Pension

- You (or your partner) get a limited capability for work element (with or without a work related activity element) as part of your Universal Credit
- You (or your partner) receive Personal Independence Payment

This Warm Home Discount group is for people who get Contribution based Employment and Support Allowance

You must also have/receive any of the following:

- You (or your partner) get Housing element of Universal Credit or Housing Benefit
- You (or your partner) get Council Tax Benefit

This Warm Home Discount group is for people who get Housing Benefit

- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004

- You (or your partner) have parental responsibility for a child aged 18 years or under and in full-time education born on or after 1 April 2005
- You (or your partner) receive a Disability Premium at any rate

This Warm Home Discount group is for people who have a Gross Annual Household Income (before benefits, tax and deductions) of less than £18,723

- You (or your partner) have parental responsibility for a child born on or after 1 April 2018 who usually lives with you
- You (or your partner) get a Child Disability Living Allowance or Child Disability Payment
- You (or your partner) have parental responsibility for a child who is disabled and get a disabled child premium or a disabled child element as part of your Universal Credit
- You (or partner) get a Child Tax Credit which includes a disability element for a child born on or after 1 April 2004

- You (or your partner) receive a Pensioner Premium at any rate
- You (or your partner) receive a Disability Premium at any rate

How will I know if my application is successful?

We'll let you know if you qualify within 5 working days of receiving your application. We might need you to send us some photocopies of documents to support your application. We'll apply the £150 to your meter within 6 weeks of you sending us these. If we don't need any photocopies, we'll apply the amount 6 weeks after your application is successful.

What if I don't agree with your decision?

We can only base our decision on the information you give us. If you think you've made a mistake, you can apply again. We may need more supporting evidence if your answers change.

Find out about other ways we can **help with bills over winter.**

The Scottish "Broader Group" Warm Home Discount is distributed on a first come first serve basis. Ofgem decides the number of rebates we can provide based on our market share.

Does the Warm Home Discount apply to gas?

It's a discount for your electricity bill. If you're a dual fuel customer, you can choose to add it to your gas meter balance when you apply.