



Smart meters: a renter's guide

Smart meters are for everyone – not just homeowners

Good news! You don't have to own a place to get a smart meter. If you rent your home, as long as you're the one who pays the bill directly, you can get a smart meter.

It's worth letting your landlord know first, just in case there are any rules in your contract about changing the meter. But landlords and agents shouldn't say no to you getting a smart meter without good reason.

More than 24 million are being used in households across Britain¹

By 2024, the plan is that every home will have one. And they're not called 'smart' for nothing. By tracking your energy use in £ and p, they can help you to:

-  **Fight the climate crisis, by saving energy.** Because when we waste less energy, we cut our carbon emissions too.
-  **Get more accurate bills.** With automatic meter readings.
-  **Keep things flexible.** Our next-generation smart meters work with all suppliers, so if you switch away you're covered.

That's not all! Smart meters are helping build a more sustainable energy system for us all. Think: more electric cars on the road, more renewable energy in homes.

It's easy (and free) to get a smart meter installed

And it only takes an hour (or 90 minutes for both electricity and gas). We'll need to switch off your power (for a short time). Then our expert engineers will replace your old meter with a new smart meter in its place. Once that's done you're all set to start saving energy!

Other OVO members love our smart meter service

When you book a smart meter appointment with us, you're in great company. Here's what other OVO members say:

"OVO smart meter experience was fantastic. The engineer wore PPE and was very friendly and professional." – Tracy

"From making the appointment, having my gas and electric meters changed to the day that they were installed, the whole process was simple and efficient." – Neil

"Absolutely brilliant customer service and would highly recommend this company." – Darren

[Book your smart meter appointment today](#)

¹ As of 31 March 2021, there are 24.2 million smart meters installed in Britain.